



Moving business forward. ▶

5 West First Street Suite 101 Duluth, Minnesota 55802

(218) 722-5501 inquiry@duluthchamber.com duluthchamber.com









DULUTH AREA CHAMBER OF COMMERCE

2022 ACTION PLAN

MISSION

Serve our members by providing business advocacy, collaborative leadership and member-driven initiatives.

VISION

Serve as our area's premier advocate for business by facilitating collaboration that engages leaders from business, government, education, labor and the greater community. Actively create innovative opportunities to advance our members.

2021: YEAR IN REVIEW

Our Chamber operates to ensure that Duluth is a great place to do business by providing resources, education, advocacy, and opportunities to grow. Together with our leadership team, staff, volunteers, and members, the Duluth Area Chamber of Commerce has been able to continue serving businesses in Northeastern Minnesota and beyond through these challenging years of the pandemic.

To put it simply, there is no Chamber without our members.

You - our Chamber members - have supported this entity by attending our events, investing in our programing, inviting us to help in your marketing efforts, and sharing the task of advocating for policies that enhancs business. Thank you. Through the support of our members, our team has been able to accomplish many of the goals put in place by our Board of Directors for the 2021 year. We encourage you to review a snapshot of those accomplishments.





84 Events 3,896 Event Attendees 48 Ribbon Cuttings



41,019 Web Visitors 177 Member Messages Distributed 28 Blogs 62,567 Social Media Visitors



90.1% Member Retention

2022: A PLAN IN ACTION

Each year the Duluth Area Chamber Board of Directors collaborates to define goals for the upcoming year. Those goals become the priorities that steer our advocacy efforts, events, programming, and initiatives for twelve months. These items are presented in an Action Plan and delivered to our members, detailing our tactical goals to achieve greater economic growth.

The strategic 2022 Action Plan you see to the right is unique in its format. The Chamber's leadership team creatively conceptualized a matrix to not only define priorities for the year, but that also delineates the Chamber's influence on each initiative.

The three pillars along the top: Workforce, Business Conditions, and Core Mission, serve as our most critical, timely issues. These pillars will drive the Chamber team to work towards enhancing each priority listed through our events, programming, advocacy efforts, and member engagement.

The three gray arrows along the vertical axis are in recognition that the Chamber must serve its Mission and Vision first; we will uplift other organizations that strive to accomplish parallel initiatives. We asked ourselves "How can the Chamber best lead, collaborate, or support this goal?" By conceptualizing priorities within this framework, the Chamber can operate in a space that leverages our strengths to lead initiatives within our capacity, collaborates with local partners to accomplish goals together, and supports organizations whose mission can also enhance the business environment.

This Action Plan will serve as the Duluth Area Chamber of Commerce's strategic path forward in 2022. Together, we will continue to marshal the power or our members, our board members and our staff, to ensure the greater Duluth, Minnesota area continues to be a successful, opportunistic, and encouraging place to do business.

WORKFORCE

Create pathways and seek solutions to attract and retain talent in the local workforce.

Professional Development



Community Growth Leadership Duluth

Increase Labor Force Participation

Partner with Local Unions



Childcare

Diversity Equity Inclusion

Housing

Industry

BUSINESS CONDITIONS

Research, monitor, and improve economic drivers that impact business operations.

COVID-19

Recovery

Advocate for

Economic

Development

Broadband

Construction
Permitting
Process

MRO Facility

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Diversity
Equity
Inclusion

Economic Diversity

Infrastructure

(

DMO Transition

Surveys

CORE MISSION

Fully engage members of the Chamber to advance the regional business community.

Legislative Advocacy

Challenge Elected Officials Educational + Networking Offerings

> Diversity Equity Inclusion



Women in Leadership

Advocacy on Behalf of Members Policy +
Candidate
Forums

Member Needs

II Resou

Small Business Support

Resources + Information

Listening

BOARD OF DIRECTORS



JEFF ANDERSON Boat Club Restaurant and Vanilla Bean Restaurants



RENEE APPEL MATTSON Trinity Creek Consulting



MATT BAUMGARTNER **Duluth Area Chamber of** Commerce



JON BIRKELAND



MICHAEL BOESELAGER



JENNIFER CADY Minnesota Power -An ALLETE Company



SCOTT CHRISTENSEN Midwest Communications



SARA COLE PAT DEGROOD

Duluth Area Family YMCA The Jamar Company





DR. CHIAMAKA ENEMUOH Lifestone Health Care, Inc.



DANIEL FANNING Lake Superior College



STEVE GLONCHAK Members Cooperative Credit Union



ANNIE HARALA Story North Productions



KENZIE HOHMAN Essentia Health



TIFFANY HUGHES A&L Properties



RACHEL JOHNSON Precision Pipeline, LLC



AARON KELLY LHB, Inc.



JILL KEPPERS Duluth Housing and Redevelopment Authority



McDONALD The College of St. Scholastica



KAREN STROMME **UMD** Athletics

CHAMBER STAFF



Matt Baumgartner



Martha Bremer Director of Fuse & Leadership Duluth



Aubrey Hagen Director of Membership Development



Chris Johnson Director of Marketing & Communications



Kathleen Privette Director of Events



Lori Steinbach Office Coordinator

EXECUTIVE COMMITTEE

Daniel Fanning Board Chair

Karen Stromme Past Board Chair

Aaron Kelly Chair Elect

Dr. Chiamaka **Enemuoh** Vice Chair, Fuse & Leadership Duluth

Steve Glonchak Treasurer

Renee Appel Mattson Vice Chair, Policy

Jon Birkeland Vice Chair, Events

Sara Cole Vice Chair, At Large

Matt Baumgartner President



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